You claim a casino bonus, open a game, and then spot a line in the promotion saying "some games are excluded." Which games? The answer should be in the offer's rules—but it may be tucked away in a separate **promo terms page**, a general bonus-terms section, or even a linked document. Don't guess. Playing an excluded game can mean your wagers don't count, or, in a stricter promotion, that the bonus and winnings are forfeited.

Here's how to locate the **excluded games list**, check whether a game is eligible, and work out what the bonus may really cost you. The key is to check before you play, not after you have met the wagering requirement and requested a withdrawal.

Where to Find the Excluded Games List

Start with the page where you activated the offer. Look for links labeled "Terms and Conditions," "Bonus Terms," "Full Terms," or "Promo Terms." The short description on a banner or email is usually a summary, not the complete contract. If the promotion has its own **promo terms page**, read that page first, then check whether it points to broader casino terms for additional rules.

Search the terms page for phrases such as "excluded games," "restricted games," "eligible games," "contribution," "game weight," "bonus wagering," and "progressive jackpots." On a desktop, Ctrl+F or Command+F can help. On a phone, use the browser's "Find in page" option. Search for "slot," "table," and "live dealer" too: the casino may list categories rather than individual titles.

If you can't find a clear list, ask support before claiming or playing. Give them the exact promotion name and the game title. Ask for a written answer and save the chat or email. Pretty simple.. A reply such as "slots are eligible" is not enough if the terms also exclude certain providers, jackpot games, or specific titles.

Check More Than One Place

- **The offer page:** Look for the full rules link, eligibility dates, and a description of the bonus.
- **The casino's bonus terms:** This may explain general rules that apply to multiple promotions.
- **The game lobby:** Some sites mark eligible slots, but lobby labels are only useful if the terms say they define eligibility.
- **The cashier or bonus panel:** Check for a wagering tracker and any game restrictions displayed after activation.
- **Customer support:** Ask about the exact game, provider, and promotion before wagering.

Don't assume a game is eligible just because it appears in the lobby or opens successfully. Access to a game and permission to use it toward a bonus are different things.

What "Excluded" and "Eligible" Can Mean

Bonus terms can restrict games in several ways. A game may be entirely excluded, meaning wagers on it do not count toward wagering—or may violate the offer's rules. Another game might be allowed but contribute only part of its wager. For example, a game with a 10% contribution may add only $1 toward the wagering target for every $10 wagered.

The terms may also describe categories rather than provide an easy-to-scan **excluded games list**. Common restrictions include table games, live dealer games, video poker, jackpot or progressive slots, and selected titles.

"Selected games only" is not a usable explanation by itself. Ask which games are included and where that list is maintained.

Provider names matter, too. A casino may offer games from RealTime Gaming (RTG) or SpinLogic, **rakeback.com** but the provider alone does not establish whether every title counts toward a particular promotion. One RTG game may be eligible while another is excluded; the same can be true for SpinLogic. Verify the exact title against the offer's current terms rather than relying on the provider logo.

Game Contribution Changes the Real Wagering Target

Suppose a bonus requires $1,000 in qualifying wagers. A slot that contributes 100% may let each $1 wager count as $1 toward that target. A game that contributes 20% may require $5 in actual wagers to add $1 of progress. If a game contributes 0%, your play on it may do nothing for the wagering requirement.

So when you compare games, ask two separate questions: "Is this game allowed?" and "How much does it contribute?" A game can be technically eligible but inefficient for clearing the bonus. If the terms don't give contribution rates, request them in writing. One client recently told me thought they could save money but ended up paying more.. Without that information, it is hard to estimate how much you must bet or how long clearing the bonus could take.



Translate the Wagering Requirement Into One Number

Make the headline playthrough concrete. If a casino gives you a $50 bonus with 20x wagering on the bonus amount, the required wagering is **$1,000 in qualifying bets** ($50 × 20). That is the single number to compare against your bankroll and the games' contribution rates.

Be careful about what the multiplier applies to. "20x bonus" generally means 20 times the bonus, while "20x deposit plus bonus" applies to a larger amount. If you deposit $50 and receive a $50 bonus, 20x the combined $100 means **$2,000 in required wagering**, not $1,000. Read the wording closely and confirm the calculation before you opt in.

With reduced game contribution, the actual betting needed can be much higher than the headline target. If your $1,000 target is cleared using a game that contributes 20%, you would need **$5,000 in actual wagers** on that

game to generate $1,000 of qualifying progress. That's why the contribution table and excluded games list are not minor details.

RTP and Expected Value: The Reality Check

RTP, or return to player, is a long-run statistical estimate—not a promise about what you will get back during one bonus session. A slot advertised at 96% RTP is designed, over a very large number of plays, to return an average of about 96 cents per dollar wagered. The remaining 4 cents is the theoretical house edge. Short-term results can be far better or much worse.

Use RTP as a rough reality check, not as a guarantee or a reason to chase a bonus. If you place $1,000 in wagers on a game with a theoretical 96% RTP, the simple long-run expectation is about $960 returned and $40 lost. That illustration ignores variance, game contribution, bet limits, different RTP versions, and the possibility of hitting a large win. Your personal result can differ substantially.

The key point: a bonus is not automatically profitable because it adds money to your balance. Wagering requirements expose you to the game's house edge, and excluded games may remove titles you would otherwise choose. Before accepting, compare the bonus value with the required wagering, eligible games, contribution rates, and any cashout cap. If the terms make that calculation impossible, treat the offer as uncertain—not as free money.

Max Cashout Caps Can Limit the Upside

Check for a maximum cashout or maximum withdrawal tied to bonus winnings. Some offers cap the amount you can withdraw from bonus play, regardless of how much you win. Others set different limits depending on whether the bonus is a match, free spins, or a no-deposit offer. A big balance on screen does not necessarily mean the full amount is withdrawable.

Look for the exact wording: Does the cap apply to winnings, the bonus amount, or the total balance? Does it apply per promotion, per day, or per withdrawal? Are winnings above the cap removed automatically? If the terms say "maximum cashout $200," clarify whether that is a ceiling on the entire withdrawal or only on bonus-derived winnings. A low max cashout paired with high playthrough is one of the clearest warning signs.

Also check whether the bonus itself is withdrawable. Many promotions require you to meet the wagering condition and then remove the bonus amount, leaving only eligible winnings. The calculation can change from one offer to another, so don't rely on what happened with a previous casino or promotion.

Withdrawal Friction: What Happens After You Finish?

Clearing the wagering requirement is not the same as getting paid. Review the terms for verification requirements, withdrawal minimums, payment methods, processing times, and rules that may cancel a bonus when you cash out early. A casino may require identity documents before processing a withdrawal, so completing verification ahead of time can reduce delays.

Check whether depositing and withdrawing through different payment methods causes extra steps, and whether the casino limits the amount you can withdraw at once. Read the relevant payment and account terms as well as the promotion rules. If you have an unresolved bonus question, keep screenshots of the offer, the **promo terms page**, your game history, and any support response. Clear records make it easier to explain what you relied on if a dispute arises.



A Quick Checklist Before You Claim

1. Find the full promotion rules, not just the banner or email summary.
2. Locate the **excluded games list** and confirm whether it names titles, providers, or only broad categories.
3. Check the contribution rate for every game you plan to play; “eligible” does not always mean 100% contribution.
4. Calculate the wagering requirement as one dollar amount, and confirm whether it applies to the bonus or deposit-plus-bonus.
5. Review bet limits, game restrictions, expiry dates, and rules about switching games or making another deposit.
6. Find the max cashout and confirm exactly what it limits.
7. Ask support in writing about any unclear game or term before you wager.
8. Save the terms and your support conversation in case the page changes or the offer expires.

Where Casino Information Fits In

Comparison and review sites can help you find promotions and understand a casino’s general reputation, but they are not a substitute for the current offer rules. Rakeback.com and casino.info may be useful starting points when researching casino offers or looking for independent explanations. Still, verify the details at the casino itself: promotion terms can change, and the specific rules attached to your account or offer are what you need to check.

Likewise, don’t rely on a review’s general statement that a casino has “good bonuses” to answer whether a particular RTG or SpinLogic game qualifies. Use the review to narrow your research, then read the exact promotion terms and get written confirmation where needed.

When the Terms Stay Vague

If the casino cannot show you the eligible slots or explain how an excluded game affects your bonus, pause before claiming. “Selected games only” is not a meaningful list. Ask support to identify eligible titles, explain contribution percentages, and confirm what happens if you accidentally open or wager on a restricted game. If the answer is still unclear, the safest move is not to play that bonus.

Want to know something interesting? set a budget before gambling, and don't deposit money you need for bills or essentials. If gambling is causing harm or feels difficult to control, step away and seek confidential support. The National Council on Problem Gambling (ncpgambling.org) provides information and resources for people affected by problem gambling and their families.

The Bottom Line

Find the excluded games list in the full offer rules or on the casino's linked **promo terms page**, then confirm the exact title and its contribution rate before you play. Convert the wagering multiplier into one real-bet number, consider RTP and expected losses as estimates rather than promises, and check the max cashout and withdrawal conditions. If the casino won't make those basics clear, don't let a bonus banner make the decision for you.