

Business Name: BeeHive Homes of Crownridge Assisted Living & Memory Care

Address: 6919 Camp Bullis Rd, San Antonio, TX 78256

Phone: (210) 874-5996

BeeHive Homes of Crownridge Assisted Living & Memory Care

We are a small, 16 bed, assisted living home. We are committed to helping our residents thrive in a caring, happy environment.

[View on Google Maps](#)

6919 Camp Bullis Rd, San Antonio, TX 78256

Business Hours

- Monday thru Saturday: 9:00am to 5:00pm

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Families who go searching for memory care are typically doing it under pressure. A parent is wandering during the night, a spouse with dementia is ending up being risky in the house, or everybody is stressing out even with aid. Because moment, 5 brilliant gold stars and a handful of radiant comments feel like a lifeline. They can be, but just if you understand how to check out them.

Most online ratings were developed for restaurants and plumbings. Senior care is various. A fantastic meal is the same for almost everyone, however fantastic dementia care depends on the person, the phase of illness, the household's expectations, and how well the neighborhood communicates. Evaluations are still helpful. I have actually toured, put, and followed up with households at dozens of memory care communities, and well-read evaluations frequently point you toward the best concerns. Badly read, they send you on a wild goose chase or make you ignore a setting that could fit beautifully.

What online scores truly determine, and what they miss

Star ratings tend to compress a thousand details into a single digit. For memory care, that digit tends to prefer:

- First impressions at move-in: friendliness at the front desk, tidiness, the lobby's scent, how rapidly somebody returns a call.
- Dining: whether lunch looked appealing when a family went to midday.
- Early interaction: if the sales director followed up or went silent.

That single digit usually misses out on or underestimates:

Care consistency in time. Dementia care lives or passes away on the routines in the wings, not the lobby. A neighborhood can ace a tour and still turn 3 agency caretakers in a week during the night, which families only find later.

Staff training and turnover. The very best programs return to basics: redirecting without conflict, verifying sensations, cueing with touch and eye contact, avoiding distress before it intensifies. That is difficult to see on a 30-minute tour and hardly ever shows up in a fast rating.

State survey outcomes. Assisted living and memory care licensing happens at the state level. Lots of states post examination reports, complaint histories, and plans of correction. These seldom appear on customer review websites, but they are typically more reliable than anecdotes.

Fit. One family's deal breaker is another family's shrug. If your mom needs hands-on help to consume, a location with calm, sluggish meals and personnel who sit at eye level might be ideal, even if the calendar looks sparse. If your spouse [assisted living facilities in san antonio texas beehivehomes.com](https://www.beehivehomes.com) thrives on motion, a memory care system with a safe garden and frequent walks may beat a deluxe dining room.

The major sources, and how to utilize each with a clear head

Google and Yelp dominate casual searches. You will see a mix of household voices and some disgruntled one-offs from visitors or previous staff members. Check out the text, not simply the stars. You're looking for specifics: names of caretakers, consistent praise for how the group deals with sundowning, whether housekeeping follows through. Also inspect dates. A flood of recent evaluations after a management modification can suggest genuine improvement, or it can be a push from the new team to solicit feedback. Cross-check the tone against older remarks to see if the pattern is shifting.

Caring.com, SeniorAdvisor, and A Place for Mom host lots of long reviews from households who toured multiple neighborhoods. These tend to be more narrative, with useful information about expenses, deposit policies, or how move-in evaluations were handled. Some are written near the tour date instead of months into living there. Weight move-in appreciation gently, and search for updates if the platform permits edits.

Medicare's Care Compare site is strong for competent nursing facilities. Many memory care systems, nevertheless, operate under assisted living licenses and will disappoint on federal tools. That does not make them inferior. It means you need to browse your state's licensing database. For instance, you can usually search for assisted living survey histories, citation types, and whether shortages were remedied on time. The language is technical, however repeating patterns are apparent: repeated medication mistakes, poor infection control, lack of staff training.

Social media groups can be honest however variable. A local caretakers group typically includes first-person accounts, both grateful and furious. Deal with these as discussion starters. If three unrelated households mention rough night staffing on weekends at the very same structure, inquire about staffing grids by shift. If somebody praises the exact same activity director for many years, that stability matters.

Patterns matter more than one-offs

When I read evaluations, I try to find clusters. One account of a missed shower could be a misconception. 5 accounts throughout 6 months that explain residents sitting idle by the nurses' station points to a cultural problem.

A few patterns should have extra attention:

Recency. Memory care groups turn over, and a new executive director can reset standards rapidly. Give more weight to how a neighborhood has performed in the last 12 to 18 months. If in 2015's negatives pave the way to this year's specifics about better communication or a new nurse, that is meaningful.

Management reactions. Communities that respond to evaluations with names, timelines, and an invite to discuss tend to be more accountable than those that copy and paste a script. Try to find signs they fixed something described in an evaluation, not simply that they thanked the reviewer.

The middle stars. Twos and 3s frequently consist of the detail you require. Fives can gush and ones can vent. Threes read like someone trying to be reasonable. If those moderate reviews share the exact same friction point, pay attention.

Specific scientific subjects. For dementia care, referrals to behavior assistance, redirection, fall avoidance, and nocturnal roaming are main. If reviews discuss repeated elopements without a plan, that is a serious red flag. If someone explains how personnel defused aggression by using a folded towel to "aid with laundry," that signals good training.

A one star that I take seriously, and one I do not

Years ago a kid posted a furious evaluation because his mother fell two days after move-in. He provided the place one star and blamed the structure. I pulled the charting: two personnel had actually walked with her to the bathroom, she got up alone from a chair by the window when they stepped away. The fall risk plan remained in location and updated. I did not weigh that review heavily.

In another case, a child wrote a peaceful two star and said the staff called her four times in a week to come in since her father was pacing and nervous at sunset. She explained arriving to discover him in a loud common area, fluorescent lights on high, tv blaring. She requested for dimmer lighting and a hand massage before supper, which settled him in the house. The community thanked her openly, and two months later on somebody else composed that the unit had reduced lights before supper and started a "peaceful cart" with cream and soft music. That earlier 2 star held weight due to the fact that it pointed to the culture and the team's capability to learn.

What five stars can hide

A row of five stars often comes from move-ins who felt heard and families who appreciated the sales group's heat. That matters during a crisis. However the real test of memory care gets here on day 90, not day 3. Will the community still call you with small updates, or only when something fails? Do activities adjust as the illness progresses, or does the calendar stay decorative?

Dig for specifics in 5 star remarks. The very best ones mention things like:

- "They brought my partner into the kitchen area to assist toss salad since he used to prepare. He ate two times as much afterward."
- "Night personnel contacted us to state Mom was up early and they strolled with her. They asked if a 6 a.m. Shower fits her old routine."
- "The nurse observed Dad squinting, recommended an eye check, and it turned out his glasses prescription was off."

Five stars that just say "stunning structure" without scientific detail tell you more about the lobby than the care.

Memory care has its own yardsticks

Dementia care is not assisted coping with more locks. Communities that do it well construct the day around maintained capabilities and lower friction points. When you read evaluations, translate them into these yardsticks:

Behavior support and environment. Look for points out of calm spaces, outdoor access, and structured transitions. Evening routines matter. A customer who notes a dimmer dining-room, familiar music, and fragrance hints before supper is informing you the team understands sundowning.

Care strategy follow-through. Does anyone mention recurring check-ins, like weekly notes from the nurse or a monthly household huddle about development? Communities that live their care plans will show up in evaluations as "they knew how Mom liked her coffee by the 2nd week" or "they included afternoon walking after we mentioned Dad paced in your home."

Staff continuity. Names matter. If reviews across a year keep praising the very same caretakers, the group is steady. The opposite, a stream of thanks to firm staff you do not acknowledge by the next month, signals churn.

Training. Search for words like validation, reroute, cueing, Montessori or habilitation techniques, not just "activities." Someone who says "they never ever argued with Mom about the date, they inquired about her high school" shows staff are trained beyond task completion.

Respite care reviews read differently

Respite care is short-term, often one to four weeks, and households use it to try a neighborhood or get a break. Reviews about respite care bring their own predisposition. Brief stays can be smooth because novelty assists, or rough due to the fact that regimens have actually not supported. Read for:

Speed of evaluation. Did personnel ask in-depth concerns before the respite remain about regimens, triggers, and medications, or did they wing it?

Integration. Did the respite visitor sign up with little group activities, not just sit by the nurses' station? Evaluations that applaud how a short-stay visitor was welcomed by name and coupled with a "friend" are worth more than ones that point out a nice room.

Follow through. Respite is a trial balloon for long-term placement. If families state they received a thoughtful summary of what worked and what did not, that is a strong sign the group pays attention.

Cross checking stars with realities you can verify

Even the best evaluations are still anecdotes. You can anchor them in information without ending up being a bureaucrat.

Ask for staffing by shift in the memory care unit. The right number is the one that satisfies your loved one's needs, not a magic ratio. As a reference point, you will frequently hear varieties like 1 caregiver to 6 to 8 homeowners during the day and 1 to 10 to 12 over night, plus a nurse who covers the structure or cluster. The mix matters more than the raw number. A team with 2 knowledgeable aides who know the residents can outshine a bigger team that changes every weekend.

Check state examination reports. Read past the legalese and scan for repeat themes. If the same citation appears across two or three cycles, ask why. If everything was corrected on time and remained fixed, the system is working.

Look at management tenure. A memory care director who has actually stayed three years through a pandemic and employing swings is a stabilizer. Turnover at the top ripples through everything else. You will see it indirectly in evaluation comments about "brand-new faces all the time" or "the same manager examined Dad weekly."

Consider tenancy. An unit that is constantly half full might be having a hard time or it may be trying to decrease density throughout a staffing reconstruct. If reviews praise attention even at low tenancy, that can be excellent. If reviews say activities were canceled typically, low census may be starving the program.

Seeing the building tells you if the evaluations have roots

After you digest evaluations, set foot in the location and see if the words match reality. I have strolled into memory care systems with 5 tidy stars and immediately smelled stagnant urine in the corridor. I have also read a one star about "absolutely nothing to do" then showed up to discover a team member kneeling eye level, playing an easy card sorting game with 2 residents who were smiling and talking about old addresses.

Watch and listen for:

Ambience. Memory care should feel calm however not hushed. Lighting should be soft, not dim. Take a look at residents' faces. Are they engaged or blank?

Transitions. Visit around shift change and late afternoon. That is when units wear their true colors. If you see confusion at 3 p.m. And "lost" homeowners lining the hall, ask how the team deals with it.

Staffing habits. Are assistants crouching to speak at eye level? Do they present themselves with a smile and touch the resident's hand before moving them? Are names utilized, or is it "honey" and "sweetheart" at every turn?

Dining. Small details count. Warm plates, adaptive utensils readily available without you having to ask, food cut into manageable bites, staff who sit with homeowners rather than hover.

Care strategies in action. Ask a casual concern like, "How does Mr. Lopez like his morning?" and see whether the staffer provides something specific rather of a blank stare.

How to talk with families and staff without putting them on the spot

The best question opens doors. I approach households in typical areas with regard for their privacy. If you notice openness, try: "We are considering moving my mom here. How has the interaction been?" Individuals will either wave you off politely or inform you what you require to understand in 2 sentences. If they say, "They call me before I have to call them," that is gold. If they groan and say, "I leave messages," take note.

With staff, prevent yes or no concerns. Try: "What part of the day here is the trickiest? How do you all handle it?" The way someone responses - the language they utilize, whether they describe a team approach - informs you more than a sleek sales pitch.

Weighing costs and agreements when reviews noise great

A five star neighborhood that is a poor financial fit will not feel like a five star after the 2nd rate walking. When customers complain about "nickel and diming," it deserves a conversation. Memory care rates normally blends a base rate with a care level fee tied to an evaluation. Ask how typically the assessment is repeated, whether the care level can alter mid-month, and what sets off the change. Individuals with dementia frequently need more hands-on help with time. A transparent community will describe normal boosts and offer a variety, not a shrug.

Respite care can be a cost-effective trial. Look for remarks about deposits being relatively handled and clear discharge timing. If a respite guest transitions to a permanent space, ask if the neighborhood credits part of the respite fee towards the move-in.

A simple, focused list that keeps you honest

- Read the last 12 to 18 months of reviews, not simply the top couple of, and note recurring themes.
- Cross check themes with state assessment reports and ask direct questions about any repeats.
- Visit at a difficult time - late afternoon or shift modification - and enjoy how staff interact in genuine time.
- Ask for staffing by shift in memory care and how they cover call-outs or weekends.
- Call two family referrals offered by the community and inquire about interaction, not simply cleanliness.

A tale of 2 communities with similar stars

Two years ago I assisted a family select in between 2 memory care systems, each averaging 4.3 stars.

Community A had lovely finishes, a vibrant calendar, and multiple 5 star keeps in mind about holiday celebrations. Three recent 2s mentioned canceled activities and unknown weekend staff. State reports showed 2 citations in the last cycle for medication paperwork, fixed within a month. On our 4 p.m. Visit, the system was loud, the TV was on in three rooms, and homeowners drifted.

Community B looked plainer and had a couple of raw 3 star evaluates complaining about the food being "uninteresting." The very same evaluations, however, applauded the activity director by name and pointed out that she walked a resident day-to-day to the garden. State reports revealed no repeat citations. At 4:30 p.m., the lights dimmed, calm music showed up, and I watched a caretaker use a warm washcloth and cream to an agitated male. He unwinded, then signed up with supper. A household at the door said, "They call us about little things before they end up being huge ones."

The family chose B. A year later, their update was easy: less ER visits, better sleep, and the very same personnel welcoming Dad every morning.

When a bad evaluation is truly a mismatch of expectations

Not every unfavorable comment is about bad care. I have actually seen families furious because the personnel reoriented a resident gently instead of debating the date with him. That is good dementia care: do not argue with repaired incorrect ideas. I have actually seen grievances about locked doors in a memory care system as if that were a surprise. A safe and secure periphery belongs to safety for individuals who wander. Read with empathy, but equate the review through the lens of dementia best practices. If a review condemns a practice that avoids distress, weight it lightly.

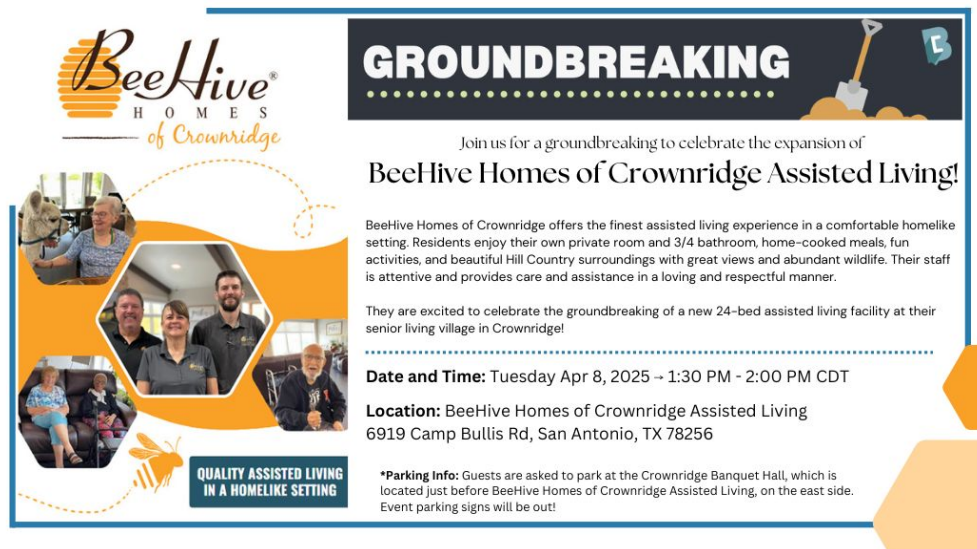
How to utilize reviews to prepare a much better visit

If a review mentions loud nights, appear then. If several customers commemorate a particular team member, attempt to satisfy them. If you read that call lights take too long, view the panel and time a few reactions. If someone applauds music therapy, ask to see the schedule, then listen to how a staffer describes its purpose.

One more move that helps: bring a one-page profile of your loved one to your very first discussion. Evaluations typically speak in generalities. A profile makes the discussion go specific quickly. Include foods they like, regimens that relax them, what causes agitation, and a number of biography realities that personnel can use for connection. Neighborhoods that lean forward when they see that profile are most likely to provide personalized dementia care.

Writing your own review so it assists the next family

You will help others if you keep it specific. Mention dates or timeframes, staff names if appropriate, and what altered over time. If you are praising, describe the habits: "They did X, and the outcome was Y." If you are criticizing, explain what you saw, who you informed, and whether anything improved. Star ratings are fine, however the story in your words is what the next household will lean on at 2 a.m.



The flyer for BeeHive Homes of Crownridge Assisted Living features a blue and orange color scheme. On the left, there is a collage of photos showing residents and staff in a homelike setting, with a bee logo and the text "QUALITY ASSISTED LIVING IN A HOMELIKE SETTING". The main text area on the right is titled "GROUNDBREAKING" in large, bold letters. Below the title, it invites residents to join a groundbreaking ceremony for the expansion of the facility. The text describes the high-quality care and amenities offered, including private rooms, home-cooked meals, and attentive staff. It also provides the date and time of the event (Tuesday, April 8, 2025, from 1:30 PM to 2:00 PM CDT) and the location (6919 Camp Bullis Rd, San Antonio, TX 78256). A parking note indicates that guests should park at the Crownridge Banquet Hall, just before the assisted living facility, on the east side.

BeeHive
HOMES
of Crownridge

GROUNDBREAKING

Join us for a groundbreaking to celebrate the expansion of
BeeHive Homes of Crownridge Assisted Living!

BeeHive Homes of Crownridge offers the finest assisted living experience in a comfortable homelike setting. Residents enjoy their own private room and 3/4 bathroom, home-cooked meals, fun activities, and beautiful Hill Country surroundings with great views and abundant wildlife. Their staff is attentive and provides care and assistance in a loving and respectful manner.

They are excited to celebrate the groundbreaking of a new 24-bed assisted living facility at their senior living village in Crownridge!

Date and Time: Tuesday Apr 8, 2025 -- 1:30 PM - 2:00 PM CDT

Location: BeeHive Homes of Crownridge Assisted Living
6919 Camp Bullis Rd, San Antonio, TX 78256

***Parking Info:** Guests are asked to park at the Crownridge Banquet Hall, which is located just before BeeHive Homes of Crownridge Assisted Living, on the east side. Event parking signs will be out!

A short, balanced review might read: "My mother lived here 14 months in memory care. Personnel turnover was greater last winter, and activities were thin on 2 weekends. The executive director employed 2 brand-new aides in March, and ever since call lights have been quicker and nights calmer. Nurse Jasmine calls every Friday with a quick update. Mom eats better when they seat her by the window. Not elegant, however constant. 4 stars."

Final ideas to steady your hand

Reviews and rankings for memory care, respite care, dementia care, and broader senior care work if you read them like a clinician and a daughter at once. Look for patterns, privilege recency, and test what you read against what you see. Let online voices guide your questions, not make your choice for you. The very best memory care communities seldom have flawless ratings. They have teams who check out feedback, adjust their regimens, and discover each resident's story up until the structure begins to feel like a location where a person with dementia can live, not simply be housed. That is the care worth finding.

BeeHive Homes of Crownridge Assisted Living has license number of 307787

BeeHive Homes of Crownridge Assisted Living is located at 6919 Camp Bullis Road, San Antonio, TX 78256

BeeHive Homes of Crownridge Assisted Living has capacity of 16 residents

BeeHive Homes of Crownridge Assisted Living offers private rooms

BeeHive Homes of Crownridge Assisted Living includes private bathrooms with ADA-compliant showers

BeeHive Homes of Crownridge Assisted Living provides 24/7 caregiver support

BeeHive Homes of Crownridge Assisted Living provides medication management

BeeHive Homes of Crownridge Assisted Living serves home-cooked meals daily

BeeHive Homes of Crownridge Assisted Living offers housekeeping services

BeeHive Homes of Crownridge Assisted Living offers laundry services

BeeHive Homes of Crownridge Assisted Living provides life-enrichment activities

BeeHive Homes of Crownridge Assisted Living is described as a homelike residential environment

BeeHive Homes of Crownridge Assisted Living supports seniors seeking independence

BeeHive Homes of Crownridge Assisted Living accommodates residents with early memory-loss needs
BeeHive Homes of Crownridge Assisted Living does not use a locked-facility memory-care model
BeeHive Homes of Crownridge Assisted Living partners with Senior Care Associates for veteran benefit assistance
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BeeHive Homes of Crownridge Assisted Living serves the communities of Crownridge, Leon Springs, Fair Oaks Ranch, Dominion, Boerne, Helotes, Shavano Park, and Stone Oak
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BeeHive Homes of Crownridge Assisted Living won Top Assisted Living Homes 2025
BeeHive Homes of Crownridge Assisted Living earned Best Customer Service Award 2024
BeeHive Homes of Crownridge Assisted Living placed 1st for Senior Living Communities 2025

People Also Ask about BeeHive Homes of Crownridge Assisted Living

What is BeeHive Homes of Crownridge Assisted Living monthly room rate?

Our monthly rate depends on the level of care your loved one needs. We begin by meeting with each prospective resident and their family to ensure we're a good fit. If we believe we can meet their needs, our nurse completes a full head-to-toe assessment and develops a personalized care plan. The current monthly rate for room, meals, and basic care is \$5,900. For those needing a higher level of care, including memory support, the monthly rate is \$6,500. There are no hidden costs or surprise fees. What you see is what you pay.

Can residents stay in BeeHive Homes of Crownridge Assisted Living until the end of their life?

Usually yes. There are exceptions such as when there are safety issues with the resident or they need 24 hour skilled nursing services.

Does BeeHive Homes of Crownridge Assisted Living have a nurse on staff?

Yes. Our nurse is on-site as often as is needed and is available 24/7.

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BeeHive Homes of Crownridge Assisted Living & Memory Care has a website

<https://beehivehomes.com/locations/san-antonio/>

BeeHive Homes of Crownridge Assisted Living & Memory Care has Google Maps listing

<https://maps.app.goo.gl/YBAZ5KBQHmGznG5E6>

BeeHive Homes of Crownridge Assisted Living & Memory Care has Facebook page

<https://www.facebook.com/sweethoneybees>

BeeHive Homes of Crownridge Assisted Living & Memory Care has Instagram

<https://www.instagram.com/sweethoneybees19>

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BeeHive Homes of Crownridge Assisted Living & Memory Care earned Best Customer Service Award 2024

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Yes. Our nurse is on-site as often as is needed and is available 24/7.

What are BeeHive Homes of Crownridge Assisted Living & Memory Care visiting hours?

Normal visiting hours are from 10am to 7pm. These hours can be adjusted to accommodate the needs of our residents and their immediate families.

Do we have couple's rooms available?

At BeeHive Homes of Crownridge Assisted Living & Memory Care, all of our rooms are only licensed for single occupancy but we are able to offer adjacent rooms for couples when available. Please call to inquire about availability.

What is the State Long-term Care Ombudsman Program?

A long-term care ombudsman helps residents of a nursing facility and residents of an assisted living facility resolve complaints. Help provided by an ombudsman is confidential and free of charge. To speak with an ombudsman, a person may call the local Area Agency on Aging of Bexar County at 1-210-362-5236 or Statewide at the toll-free number 1-800-252-2412. You can also visit online at https://apps.hhs.texas.gov/news_info/ombudsman.

Are all residents from San Antonio?

BeeHive Homes of Crownridge Assisted Living & Memory Care provides options for aging seniors and peace of mind for their families in the San Antonio area and its neighboring cities and towns. Our senior care home is located in the beautiful Texas Hill Country community of Crownridge in Northwest San Antonio, offering caring, comfortable and convenient assisted living solutions for the area. Residents come from a variety of locales in and around San Antonio, including those interested in Leon Springs Assisted Living, Fair Oaks Ranch Assisted Living, Helotes Assisted Living, Shavano Park Assisted Living, The Dominion Assisted Living, Boerne Assisted Living, and Stone Oaks Assisted Living.

Where is BeeHive Homes of Crownridge Assisted Living & Memory Care located?

BeeHive Homes of Crownridge Assisted Living & Memory Care is conveniently located at 6919 Camp Bullis Rd, San Antonio, TX 78256. You can easily find directions on [Google Maps](#) or call at [\(210\) 874-5996](#) Monday through Sunday 9am to 5pm.

How can I contact BeeHive Homes of Crownridge Assisted Living & Memory Care?

You can contact BeeHive Homes of Crownridge Assisted Living & Memory Care by phone at: [\(210\) 874-5996](tel:2108745996), visit their website at <https://beehivehomes.com/locations/san-antonio/>, or connect on social media via [Facebook](#) or [Instagram](#)

BeeHive Homes of Crownridge Assisted Living & Memory Care is just a short drive away from The Shops at La Cantera a major shopping & dining center in the area. Offering convenient shopping and dining options ideal for senior care families looking for easy-access retail and respite care outings. [San Antonio Texas](#).